



icmr | **NITVAR**
INDIAN COUNCIL OF MEDICAL RESEARCH
NATIONAL INSTITUTE OF TRANSLATIONAL
VIROLOGY AND AIDS RESEARCH

आई सी एम आर - राष्ट्रीय ट्रांसलेशनल वाइरॉलॉजी एवं एड्स अनुसंधान संस्थान,
(भारतीय आयुर्विज्ञान अनुसंधान परिषद्)
स्वास्थ्य एवं परिवार कल्याण मंत्रालय, भारत सरकार

ICMR – National Institute of Translational Virology and AIDS Research,
(Indian Council of Medical Research)
Ministry of Health and Family Welfare, Government of India

Quotation Enquiry

Ref: NITVAR-AMC 01/2025-26/

Date: 20/01/2026

Sealed Quotations are invited on behalf of the the Director, ICMR-NITVAR, Pune for the following items for the mentioned quantities; along with the company profile and other documents and details asked below.

Sr.No	Server Name & Description	Quantity
1	Non - Comprehensive Annual Maintenance Contract HPE DL 380 Generation 10 4214 IP 16G 12 LFF Server	01

The quotation superscribed as '**Quotation for AMC of HP Server against Enquiry - NITVAR-AMC 01/2025-26/** addressed to the Director, ICMR - National Institute of Translational Virology and AIDS Research, 73-G, MIDC, Bhosari, Pune 411026, Post Box No. 1895 (Attention : Administrative Officer - Procurement Cell), should be either dropped at the reception of ICMR-NARI, Pune or sent through by speed post /Courier **latest by of 28.01.2026 till 5:00pm in a sealed Envelop.**

Other Terms and Conditions:

1. This is an enquiry and must not be treated as order.
2. The ICMR-NITVAR Office reserves the right to accept or reject any or all applicant without assigning any reason
3. Any decision taken by the Director,, ICMR NITVAR at any point of time in connection with this process shall be final and conclusive and no claim or disputes from any quarter in that regard shall be entertained.
4. No advance payment will be made. The payment will be made on receipt of services availed and satisfactory report of the end user.
- 5 .ICMR-NITVAR Pune will not be responsible for any delay for the receipt of the quotations.
6. Vendors are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower),



Description

One year Comprehensive Annual Maintenance Contract from **OEM or OEM authorized serviceprovider** having **Service center in Pune (MH)** for the following servers:

HPE Comprehensive AMC for Period of One year for HPE DL380 Gen10 4214 1P 16G 12LFF Svr. inclusive of all parts & onsite services within 24 hrs onsite response. Advance part replacement support. List of Server is as per below-				
Sl No.	HPE Part ID	Item / Product Description	Serial Number	Qty.
1	P02468-B21	HPE DL380 Gen10 4214 1P 16G 12LFF Svr.	SGH924TPSQ	1
Product Specification : Hewlett Packard Enterprise 2 x Intel DDR4 SDRAM with ECC 64				

SCOPE OF WORK

- AMC must be supported directly by OEM HPE.
- Providing trouble-free operation and On-site support, 24*7 Call Support and Any hardware break fix call as & when required
- On-site response within 4 hours from the time of login of the complaint.
- AMC should be inclusive of onsite support through certified engineer for any configuration issues, firmware upgrades, hardware failure, troubleshooting as well as support for reinstallation of operating system and applications software as and when required during the contract period
- Health Checkup assessment and Service review.
- Any Configuration related to Security, rules and policy & other server configuration support.
- AMC Contract shall remain in force for a period of one year with effect from the date of awarding the contract.
- **Visits :** a) Quarterly PM & Health Checkup assessment (Remotely).
b) Any H/W break fix call as & when required.
c) Patch & Firmware upgradation (twice yearly)
d) Service review (twice yearly)

Relevant documents to be submitted:

- Duly signed OEM authorization certificate on the OEM letter head for this enquiry
- Bidder registered Office address in Pune - A valid supporting document as a proof for bidder's address.
- 3 Yrs Experience – Documents to be submitted proving the same minimum 3 Purchase Order to be submitted
- Bidder's Turnover: Last 3 years duly CA Audited.

Contd.



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- Data Sheet of the product(s) offered in the quotation, are to be sent along with the quotation documents. ICMR-NARI, Pune can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the quotation is liable for rejection.
- Copies of bidder's PAN and GST registration
- MSME category certificate, if applicable.

Shethak
24/01/26
Administrative Officer
ICMR-NITVAR, (Formerly NARI)