

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-08-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	24-08-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Health And Family Welfare
विभाग का नाम/Department Name	Department Of Health Research
संगठन का नाम/Organisation Name	Indian Council Of Medical Research (icmr)
कार्यालय का नाम/Office Name	Icmr National Aids Research Institute
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :sgodbole.nari@gov.in Buyer Email id: shirke.rs@icmr.gov.in
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Laboratory Refrigerator (V3) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	2 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	4 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
व्यापक रखरखाव शुल्क आवश्यक / Comprehensive Maintenance Charges Required	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	400000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

DIRECTOR

ICMR National AIDS Research Institute, Department of Health Research, Indian Council of Medical Research (ICMR), Ministry of Health and Family Welfare
(Dr Sheela Godbole)

UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमएसई के लिए सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority for MSE

सक्षम प्राधिकारी का नाम/Name of Competent Authority	Ref. OM No. P-45021/2/2017-PP(BE-II)-Part (4) dated 08/07/2025
सक्षम प्राधिकारी का पदनाम/Designation of Competent Authority	Ref. OM No. P-45021/2/2017-PP(BE-II)-Part (4) dated 08/07/2025
सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority	Ref. OM No. P-45021/2/2017-PP(BE-II)-Part (4) dated 08/07/2025
सीए अनुमोदन संख्या/CA Approval Number	Ref. OM No. P-45021/2/2017-PP(BE-II)-Part (4) dated 08/07/2025
सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date	08-07-2025
सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण//Brief Description of the Approval Granted by Competent Authority	As per the reference Office Memorandum No. P45021/2/2017-PP(BE-II)-Part (4) dated 08.07.2025, scientific procurement has been granted exemption for small purchases up to a monetary value of ₹50 lakh.

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Laboratory Refrigerator (V3) (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
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विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Features and Performance	Capacity of Refrigerator (In Liters)	50 L to 100 L, 101 L to 150 L, 151 L to 200 L, 201 L to 250 L, 251 L to 300 L, 301 L to 350 L, 351 L to 400 L, 401 L to 500 L, 501 L to 600 L, 601 L to 700 L, 701 L to 800 L, 801 L to 900 L, 901 L to 1000 L, 1001 L to 1250 L, 1251 L to 1500 L, 1501 L to 2000 L, Above 2000 L
	Outer Body Material	Galvanized Steel, Mild Steel, Precoated Steel(, Stainless Steel SS202, Stainless Steel SS304, Stainless Steel SS316 Or higher
	Inner Body Material	Galvanised Steel, Powder Coated / Painted Mild Steel, Polypropylene (PP), Stainless Steel 304, Stainless Steel 316 Or higher
	Shelves Material	Steel with Polypropylene (PP), Toughened Glass, Stainless Steel 304, Stainless Steel 316 Or higher
	Number of Shelves	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12
	Number of Front doors	Single Door, Double Door
	Type of Front Door	Glass Door, Solid Door
	Display Type	TFT, LCD, LED Or higher
	Refrigerant	R134a, R290, R600a, R1234yf
	Refrigerant Type	Non CFC, Non HCFC, Non HFC

व्यापक रखरखाव / Comprehensive Maintenance	
Comprehensive Maintenance (Minimum Percentage)	3 %
Comprehensive Maintenance (Maximum Percentage)	25 %
Warranty of required product	3 Year
Comprehensive Maintenance Duration (Post Warranty)	2 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Additional Specification Parameters - Laboratory Refrigerator (V3) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
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Specification Parameter Name	Bid Requirement (Allowed Values)
ATC 01	Notwithstanding the specifications or values selected in the GeM Bid, the detailed technical specifications contained in the Specification Document attached under the "Buyer Added Documents" section of the GeM Bid shall prevail and be binding on the bidder. In the event of any inconsistency or discrepancy, the provisions of the said Specification Document shall take precedence.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sagar Janardhan Bhogil	411026,Plot 73, G Block, MIDC, Bhosari, Pune 411026.	1	15

Special terms and conditions-Version:1 effective from 27-01-2026 for category Laboratory Refrigerator (V3)

- Comprehensive Warranty**
The comprehensive warranty shall include preventive maintenance, including calibration as per the manufacturer's technical, service, and operational manuals. It shall cover service charges and replacement of spares, except for consumables.
During the warranty period, commencing from the date of successful installation and commissioning, service personnel shall visit each consignee site at least once every six months or as recommended in the manufacturer's manuals. The warranty shall ensure 98% uptime on a 24 hours x 7 days x 365 days basis. In case of downtime beyond the permissible limit, the warranty period shall be extended by double the duration of the downtime.
 - Service Centres**
The seller shall provide details of authorized service outlets in India at the time of supply, including complete addresses, telephone numbers, and email IDs. It shall be the seller's responsibility to ensure that authorized service centres are available within a reasonable distance from each installation site to handle service calls promptly. Details of toll-free numbers and facilities for online registration of service requests shall also be provided to the buyer/consignee at the time of supply.
 - Source of Supply**
The seller shall provide documentary evidence to establish the source of the equipment, such as a copy of the proforma invoice or equivalent documents, confirming that the supplied products are manufactured by the indicated OEM and sourced directly from them.
 - Packing and Marking**
As medical equipment is delicate and sensitive, the packing shall be strong and durable enough to withstand transit (including transshipment, if any), rough handling, and open storage without damage or deterioration. The packaging design shall consider the size, weight, and volume of the equipment, the remoteness of the final destination, and the availability of transport and handling facilities en route.
Each package shall be clearly marked on three sides with indelible paint of proper quality, indicating the contract number and date, a brief description of goods and quantity, packing list reference number, country of origin, and any other relevant details. Accessories shall be suitably labeled and packed.
 - Spare Parts**
The seller shall provide all relevant information and materials pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that required spares remain available for purchase for at least 10 years from the date of supply. In the event of discontinuation of any spare part, the seller shall give sufficient advance notice to the buyer/consignee to enable advance procurement.
The OEM and its authorized service centres/dealers shall maintain adequate inventories to ensure ex-stock availability of consumables and spares. Further, the OEM or reseller shall accord the

buyer/consignee "most favoured client" status and offer the most competitive prices for all spares and consumables related to the supplied equipment.

- **Installation, Training, and Manuals**

The seller shall be responsible for installation, commissioning, supervision, and demonstration of the equipment. Required jigs, tools, and minor civil works needed for installation shall be provided by the seller. Training shall be imparted to the consignee's representatives for proper operation and maintenance of the equipment. The seller shall supply the required number of operation and maintenance manuals.

If the product category parameters specify any additional requirements for installation, training, or documentation, those shall also apply.

- **Electrical Safety Checking**

The seller shall furnish a list of equipment and instruments required for performing routine and preventive maintenance to the buyer/consignee. Periodic electrical safety checks shall be performed as per relevant BIS safety standards or equivalent. If the seller does not possess the required testing facilities, safety compliance shall be verified through accredited laboratories during each preventive maintenance visit.

- **Software**

All software updates shall be provided free of cost during the warranty period.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

BUYER ADDED BID SPECIFIC ATC

1. Tender Inviting Authority

This tender is issued by the Director, ICMR-National Institute of Translational Virology and AIDS Research (NITVAR), Pune, Maharashtra, for the procurement of **one (1) unit of 4 Degree Celcius Lab Refrigerator**, as per the specifications provided in the **Specification PDF attached with the Buyer Added Bid Specific ATC**.

2. Bid Security Declaration

In accordance with Rule 170 of the GFR, 2017, the Bid Security Declaration shall apply. MSEs registered under the MSME Procurement Policy and DPIIT-recognized Startups shall be exempt from payment of EMD, subject to submission of valid and applicable registration documents for the relevant trade group and within the prescribed monetary limits.

3. Eligibility Criteria

Bidders must be either:

- (a) Original Equipment Manufacturers (OEMs); or
- (b) Authorized agents/dealers/distributors of the OEM.

4. One Bid per Bidder

Only one bid shall be permitted from each bidder, whether participating individually or as part of a joint venture. Submission of multiple bids by the same bidder shall result in disqualification.

5. Right to Cancel

The Director, ICMR-NITVAR reserves the right to cancel the tender, in part or in full, at any stage without assigning any reason thereof. The decision of the Competent Authority in this regard shall be final and binding.

6. Inspection and Tests

ICMR-NITVAR or its designated representative reserves the right to inspect and/or test the goods supplied to verify conformity with the specifications and other requirements of the contract. The supplier may also be required to conduct additional quality tests at its own cost, wherever deemed necessary.

7. Acceptance Certificate

The goods shall be inspected upon delivery, installation, testing, and commissioning. An Acceptance Certificate shall be issued by ICMR-NITVAR only upon satisfactory completion of inspection and verification of conformity with the prescribed specifications and contractual requirements.

8. Packing Requirements

The goods shall be securely packed to prevent damage during handling, transportation, and storage. The packaging shall:

- (a) Be adequate to withstand handling, climatic, storage, and transportation conditions; and
- (b) Comply with all applicable marking, labeling, and documentation requirements.

The packing condition may be inspected prior to dispatch and/or upon receipt at the consignee location.

9. Payment Terms

100% payment shall be made after successful delivery, installation, testing and commissioning, inspection and acceptance of the goods by ICMR-NITVAR, and submission of the Performance Bank Guarantee (PBG), wherever applicable.

Payment shall be subject to applicable statutory deductions, including taxes, liquidated damages, penalties, or deductions arising due to non-rectification of defects or deficiencies.

The following documents shall be submitted for processing of payment, as applicable:

- Copy of Purchase Order/Contract;
- Extension Order, if applicable;
- Original Invoice clearly indicating the relevant contract/Purchase Order details;
- Consignee Receipt/Delivery Challan;
- Performance Bank Guarantee (PBG), wherever applicable; and
- Any other documents required under the GeM Bid/Contract.

10. Performance Bank Guarantee (PBG)

Performance Bank Guarantee shall be applicable as per the terms and conditions specified in the GeM Bid/Contract.

11. Dispute Resolution

(a) Any dispute or difference arising out of or in connection with the contract shall, in the first instance, be resolved amicably through mutual consultation between the parties.

(b) In the event that the dispute is not resolved amicably within **30 days**, the same may be referred to arbitration in accordance with the applicable laws and contractual provisions.

(c) The arbitration shall be conducted on the following basis:

- **Appointing Authority:** Director, ICMR-NITVAR
- **Venue:** Pune, Maharashtra
- **Language:** English
- **Applicable Law:** The contract shall be governed by the applicable laws of India, including the provisions of the Commercial Courts Act, 2015, as amended from time to time, wherever applicable.

(d) During the pendency of arbitration proceedings, the supplier shall continue to perform its contractual obligations, unless otherwise directed by the Competent Authority.

12. Insurance

The goods shall be adequately insured against risks associated with transit, storage, handling, and delivery up to the consignee location. The insurance coverage shall remain valid for a period of **three (3) months after delivery**.

In the event that commissioning is delayed for reasons not attributable to the supplier, the additional insurance extension cost, if any, shall be reimbursed as per applicable contractual provisions.

The insurance shall provide coverage of **110% of the shipment value** up to the consignee location.

13. Liquidated Damages

In case of delay in delivery attributable to the supplier, Liquidated Damages shall be levied at the rate of **0.5% of the contract value per week or part thereof**, subject to a maximum of **10% of the contract value**.

Applicable taxes/GST, as per Government of India regulations, shall be deducted additionally, wherever applicable.

14. GST and Taxes

GST and other applicable taxes shall be governed by the prevailing Government of India regulations.

The rates quoted by the bidder shall be **inclusive of GST, all applicable taxes, duties, charges, and customs duties, if any**, as applicable up to the consignee location, unless specifically provided otherwise in the GeM Bid.

15. Debarred/Blacklisted Firms

Bidders who have been blacklisted, debarred, suspended, or otherwise prohibited from participating in procurement by any Government Organization or by the GeM Portal, as on the date of bid submission, shall be ineligible to participate in this GeM Bid.

16. Definition of Delivery

For the purpose of this tender, delivery shall mean complete supply, installation, testing, and commissioning of the equipment at **ICMR-NITVAR, Pune**, in accordance with the prescribed specifications and contractual requirements.

17. Make in India (MII) Policy

The bidder shall comply with the applicable provisions of the Government of India Make in India (MII) Policy. Declaration of local content and details of Indian collaboration, wherever applicable, shall be mandatory in accordance with the prevailing Government of India policy.

18. Contract Splitting

Contract splitting shall **not be applicable** for this tender. The complete quantity shall be considered as one procurement requirement.

19. Technical Compliance

Bidders shall submit the following along with their bid:

- (a) Point-wise compliance against each specification mentioned in the attached Specification PDF;
- (b) Supporting technical brochures/catalogues/data sheets; and
- (c) Website references or other relevant technical literature, wherever applicable.

Note: In the event of any discrepancy between the generic parameters/specifications available on the GeM Portal and the specifications contained in the **Specification PDF attached with the Buyer Added Bid Specific ATC**, the specifications provided in the attached Specification PDF shall prevail.

20. Precedence of Buyer Added ATC Conditions

In the event of any discrepancy or inconsistency between the standard GeM Bid Terms and Conditions and the conditions specified in this **Buyer Added Bid Specific ATC**, the provisions of this Buyer Added Bid Specific ATC shall prevail, to the extent permissible under the applicable GeM terms and Government rules.

21. Delivery Location

The complete **Delivery, Installation, Testing, and Commissioning (DITC)** of the equipment shall be carried out at:

ICMR-National Institute of Translational Virology and AIDS Research (NITVAR), Pune, Maharashtra.

The supplier shall ensure that the equipment is fully operational and commissioned at the above location in accordance with the prescribed technical specifications and contractual requirements.

22. Discrepancy Clause

In the event of any discrepancy, inconsistency, or conflict between the specifications, terms, and conditions mentioned in the GeM Bid and those specified in the **Specification Document/Specification PDF attached under the Buyer Added Bid Specific ATC**, the provisions of the **Specification Document/Specification PDF shall prevail** and shall be binding on the bidder/supplier. The bidder shall be deemed to have examined and understood the Specification Document before submission of the bid and shall comply with the specifications contained therein.

23. After-Sales Service

The supplier shall provide after-sales service for a period of **5 years**, including the supply of required **spares and software support/updates**, as applicable.

24. Turnaround Time (TAT)

The supplier shall ensure a **maximum Turnaround Time (TAT) of 48 hours** for attending to service/support requests.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file](#).

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.

4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

Additional Clause For Comprehensive Maintenance Charges

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 15 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1. Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1

CMC charges for 2nd year after warranty period- Percentage to be indicated- A2

CMC charges for 3rd year after warranty period - Percentage to be indicated- A3

CMC charges for 4th year after warranty period - Percentage to be indicated- A4

CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A15 are to be indicated for 6th to 15th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to up to 50% of cost of equipment as defined by buyer.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13. CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---